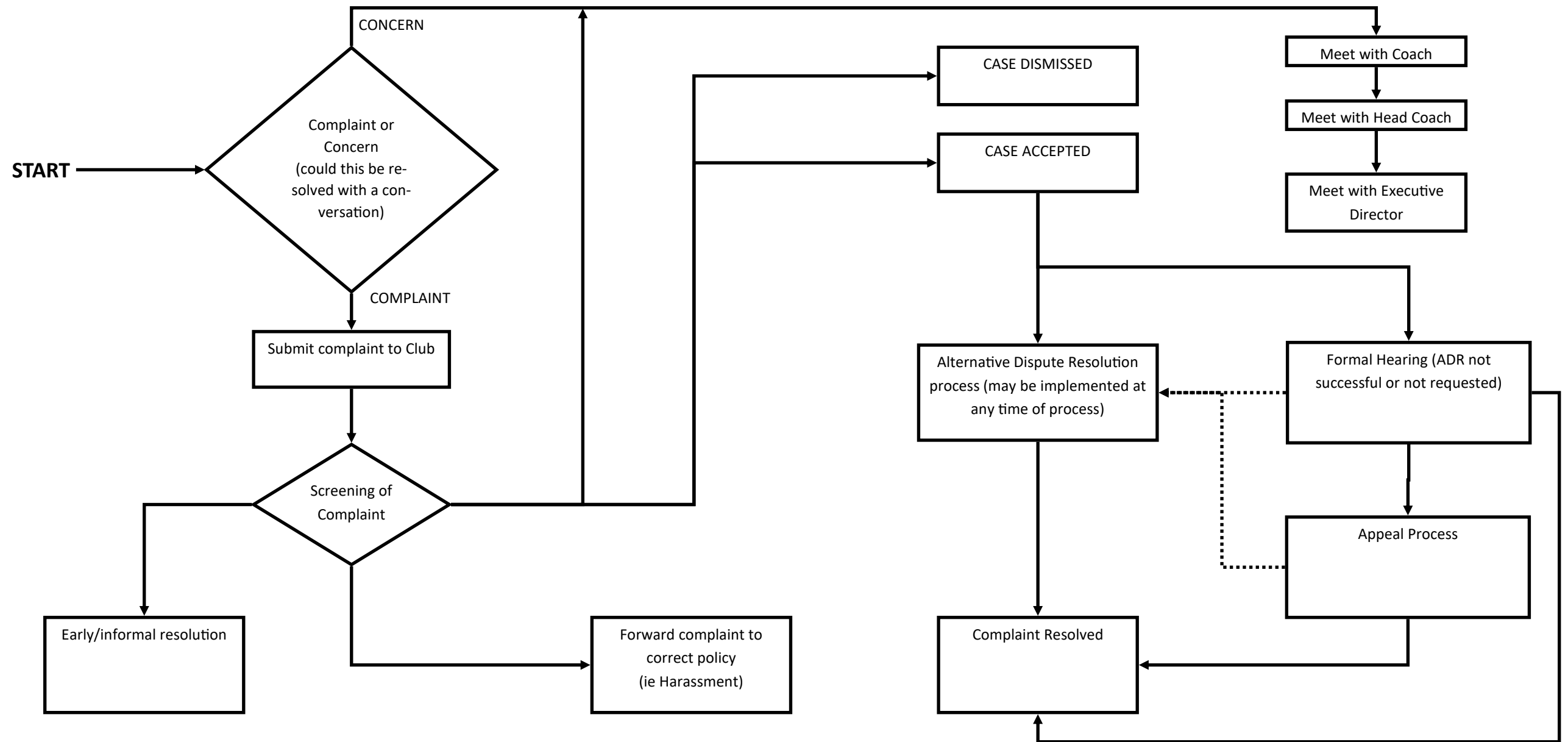


Decision Flowchart of Complaints and Discipline Policy and Procedure



Please note that the above flowchart is for reference only and is not a suitable substitution for reading the Complaints and Discipline Policy and Procedure